

**Tabela I - Caracterização da amostra, 2018.**

Autor	Título	Local de publicação	Ano de Publicação
Nascimento RP [7]	A relação enfermeiro-cliente na consulta preventiva do câncer cérvico-uterino	UFMG	2010
Birhanu Z et al. [8]	Predictors of perceived empathy among patients visiting primary health-care centers in central Ethiopia.	International Journal for Quality Health Care	2012
Manchester A [9]	Primary health care: living better, caring more	Nursing New Zealand	2014
Visentin F et al. [10]	Women's primary care nursing in situations of gender violence / Enfermería en la atención primaria de salud y el cuidar de las mujeres en situación de violencia de género / A enfermagem na atenção primária ao cuidar de mulheres em situação de violência de gênero	Investigación y Educación en Enfermería	2015
Vilela S et al. [11]	Relação interpessoal como forma de cuidado em enfermagem nas estratégias de saúde da família / Interpersonal relationship as a form of nursing care in family health strategies / Relación interpersonal como forma de atención de enfermería en las estrategias de salud de la familia	Revista de Enfermagem UERJ	2014
Burridge LE et al. [12]	Building compassion literacy: Enabling care in primary health care nursing	Royal College of Nursing	2017
Berlin A et al. [13]	Psychometric characteristics of a modified Sympathy-Acceptance-Understanding-Caring competence model questionnaire among foreign-born parents encountering nurses in primary child health care services	Primary Health Care Research & Development	2016
Mendes S [14]	A necessidade de humanização na assistência de enfermagem na Estratégia Saúde da Família	UFMG	2013
Silva J [15]	Comunicação entre enfermeiros e idosos na atenção primária de saúde: uma análise à luz da teoria de Peplau / Communication between nurses and elderly in primary health care: an analysis in the light of the theory of Peplau	UFPB	2012
Haskard KB et al. [16]	Affective and instrumental communication in primary care interactions: predicting the satisfaction of nursing staff and	Health Communication	2009

	patients			
Haddad J et al. [17]	A comunicação terapêutica na relação enfermeiro-usuário da atenção básica: um instrumento para a promoção da saúde e cidadania / The therapeutic communication in relation nurse-user of basic care: an instrument for the promotion of health and citizenship / La comunicación terapéutica en la relación enfermero-usuario de la atención básica: un instrumento para la promoción de la salud y ciudadanía	O Mundo da Saúde	2011	
Aured M et al. [18]	La enfermera de nutrición como educadora y formadora asistencial en atención primaria y en el ámbito hospitalario: teoría y práctica / The nurse of nutrition like assistance and educational teacher in primary attention and in the hospital environment: theory and practice	Nutrición Clínica y Dietética Hospitalaria	2008	
Martín M et al. [19]	Adaptación de un cuestionario de satisfacción del paciente con la consulta médica y de enfermería / Adaptation of a patient satisfaction questionnaire on medical and nursing care	Atención Primaria	2008	
Kearney G [20]	Time to grow up and let nurses get on with caring for patients	Australian Nursing Journal	2008	
Hayes C[21]	Down syndrome: caring holistically in primary health care	British Journal of Community Nursing	2007	
Henderson A et al. [22]	Caring for' behaviours that indicate to patients that nurses 'care about' them	Journal of Advanced Nursing	2007	
Ume-Nwagbo PN et al. [23]	Using the Neuman systems model for best practices	Nursing Science Quarterly	2006	
Kleiman S [24]	What is the nature of nurse practitioners' lived experiences interacting with patients?	Journal of the American Academy of Nurse Practitioners	2004	
Nieto García E et al. [25]	Representación social de los cuidadores de pacientes dependientes. Sobre la atención de los profesionales de enfermería de atención primaria / Social role that caregiver's have about the nurse's attention in community health center	Centro de Documentación en Enfermería Comunitaria	2003	
Begley SS [26]	The energetic language of therapeutic touch. A holistic tool for nurse practitioners	Advance for Nurse Practitioners	2002	

Green-Hernandez C [28]	Application of caring theory in primary care: a challenge for advanced practice	Nursing administration quarterly	1997
Goodyear R [29]	Concern, continuity, and choice: a health promotion formula for advanced practice nurses	Advanced Practice Nursing	1995